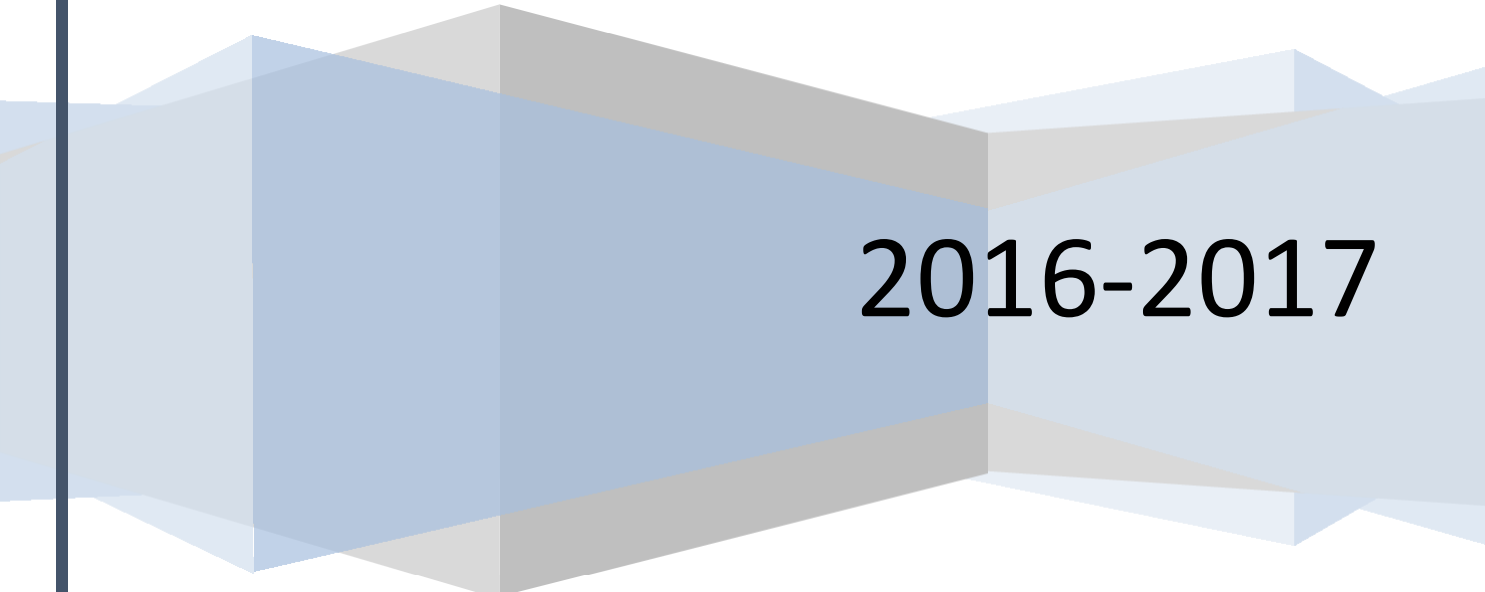


Business Responsibility Report



2016-2017

INTRODUCTION

The National Voluntary Guidelines which are a major part of Business Responsibility Reporting were released by the Ministry of Corporate Affairs in December 2009. They were drafted together after significant inputs from diverse stakeholders groups across the country were put together. Business responsibility reports showcase the basic requirements for businesses to function responsibly, thereby ensuring inclusive, as well as wholesome economic growth.

Enterprises are at a time and age when it is extremely important for them to be accountable to not just their shareholders and investors, but also to the larger society, which also forms out to be an important stakeholder. Adoption of responsible business practices in the interest of the society and the environment is as important as a company's operational and economic performance. This is all the more relevant for listed entities which, considering the fact that they have accessed funds from the public, have an element of public interest involved, and are obligated to make exhaustive continuous disclosures on a regular basis.

Ministry of Corporate Affairs, Government of India, in July 2011, came out with the 'National Voluntary Guidelines on Social, Environmental and Economic Responsibilities of Business'. These guidelines contain comprehensive principles to be adopted by companies as part of their business practices and a structured business responsibility reporting format requiring certain specified disclosures, demonstrating the steps taken by companies to implement the said principles. SEBI had introduced requirements with respect to Business Responsibility Reporting as on August 13, 2012. SEBI has made it mandatory for the top 500 companies to adopt Business Responsibility Reporting.

KRBL's business responsibility report describes the initiatives taken by the company from an environmental, social and governance perspective, in the format as specified by the BRR and NVG.



Section A: General Information about the Company

1. Corporate Identity Number (CIN) of the Company	L01111DL1993PLC052845
2. Name of the company	KRBL Limited
3. Registered Address	5190, Lahori Gate, Delhi- 110006
4. Website	www.krblrice.com
5. E-mail ID	investor@krblindia.com
6. Financial year reported	2016 - 2017
7. Sector(s) that the Company is engaged as per NIC [NATIONAL INDUSTRIAL CLASSIFICATION]	<p>Agri Division- Basmati Rice - Group 106, Class 1061, Sub Class 10612</p> <p>Energy Division - Wind energy, Solar energy – Group 351, Class 3510, Sub Class 35105</p>
8. List three key products/services that the company manufactures/provides.	<p>KRBL is India's Largest Basmati Rice producer, with a 120 year old heritage, having national as well as international markets.</p> <ol style="list-style-type: none"> 1) Basmati Rice- India Gate, Doon, Nur Jahan, India Farm, Bemisal 2) Energy- Solar energy, Wind energy.
9. Number of locations where business activities are undertaken by the company.	<p>Rice division- Gautambudh Nagar, Dhuri, Alipur, Sonipat</p> <p>Corporate office- Noida</p> <p>Wind Division- Maharashtra(Dhule, Jath), Rajasthan (Ratan Ka Bas, Mokla), Tamil Nadu (Rathkuriya, Tirupur, Tirunelveli), Karnataka (Kalmangi), Andhra Pradesh (Gandikota, Tallimandugulla,) Madhya Pradesh (Mahuriya, Garora), Gujarat (Bhanvad)</p> <p>Solar Division- Madhya Pradesh (Rajgarh, Susner, Rojhani, Ichhawar)</p>
10. Markets served by the company Local/State/National/International	<p>KRBL has a strong distributor network spread across India, South East Asia and Middle East Countries- Saudi Arabia, UAE, Iraq, Kuwait and Qatar etc. Trying to expand to other markets like USA, Europe, Australia, New Zealand, Africa, China etc.</p>

Section B: Financial Details of the Company

1. Paid Up Capital	INR	2, 353.90	Lacs
Total Turnover	INR	3, 15, 394.11	Lacs
Total Profit after Taxes	INR	40, 112.38	Lacs
Total Comprehensive Income for the Year	INR	40, 028.47	Lacs
Total Spending on Corporate Social Responsibility	INR	208.31	Lacs
CSR as percentage of Profit after Tax (%)		0.519%	

2. List of activities in which the expenditure in 4 above has been incurred.

CSR Project or Activity	Sector in which the Project is covered	Location where project was undertaken State (Local Area/ District)	Expenditure (Lakhs)
Project for Sponsoring Scholarship for providing Education to the Students	Promoting Education including Special Education	Bhasaur, Dhuri	0.30
Project for Sponsoring 1 Year Residential Education of 1 Tribal Child	Promoting Education including Special Education	Bhubaneswar, Odisha	0.25
Improving Infrastructure of Government Girls Senior Secondary School	Promoting Education and Preventive Health Care	Sohana, Mohali	0.30

“Vidhya Jyoti” project as an initiative to promote the education in the form of setting up a library in village school	Promoting Education including Special Education	Gautam Buddha Nagar, Uttar Pradesh	0.73
Village Development Activity/ Sanitation	Village Development Project	Sangrur, Punjab	133.94
Village Development Activity	Rural Development Project	Gautam Buddha Nagar, Uttar Pradesh	72.80

Section C: Other Details

1. Does the company have any Subsidiary Company/Companies?

Yes, 2 subsidiaries. **KRBL DMCC, Dubai, UAE** and **K.B. Exports Pvt. Ltd. India.**

2. Do any other entity / entities (e.g. Supplier, distributor etc.) that the Company does business with, participate in the BR initiatives of the Company? If yes indicate the percentage of such entities? (Less than 30%, 30 – 60% and More than 60%)

Currently, the entities that KRBL does business with do not participate in the business responsibility initiatives of the company. But KRBL wants to collaborate with its suppliers and distributors in the future, to put a formal mechanism in place to ensure that business responsibility is followed throughout the supply chain.

However, KRBL works with all its farmers towards ensuring that they participate in sustainable agricultural practices- by providing them with training on the latest agricultural practices, and supplying high quality seeds to ensure less resource consumption and maximum rice production.

Section D: BR Information

1. Details of Director/Directors responsible for BR

a) Details of the Director/Director responsible for implementation of the Business Responsibility policy/policies

Name	DIN Number	Designation
Mr. Anil Kumar Mittal	00030100	Chairman and MD

b) Details of the Business Responsibility Head

DIN Number (if applicable)	00030100
Name	Mr. Anil Kumar Mittal
Designation	Chairman & Managing Director
Telephone number	0120-4060300
e-mail id	investor@krblindia.com

2. Principle-wise (as per NVGs) BR Policy/Policies

a) Details of compliance (Reply in Y/N)

No.	Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
1	Do you have policy/policies for:	<p>KRBL does not have a formal policy covering all the nine NVG principles. However, KRBL is in the process of developing policies adopting all of the National Voluntary Guidelines Principles across its rice and energy divisions.</p> <p>Currently, KRBL has a few policies to encourage business responsibility throughout its operations.</p> <ul style="list-style-type: none"> a) Vigil Mechanism (Whistle Blower Policy). b) Corporate Social Responsibility Policy. c) Policy for Determination of Materiality. d) Code of Fair Disclosure. e) Code of Conduct f) Code of Business Conduct and Ethics 								

2	Has the policy been formulated in consultation with relevant stakeholders?	<p>Stakeholders are of utmost importance to KRBL. Stakeholder interest is incorporated into developing a successful business agenda and policymaking, ensuring stability in long term financial returns, at the same time meeting along with legal and ethical requirements.</p> <p>Even though stakeholders might not have a say in management decisions, they have the right to elect their representatives, who in turn look out for their interests. Board members should ensure operational transparency to the stakeholders, and at the same time ensure that confidentiality is maintained in order to build a culture of good decision-making. KRBL has a stakeholder relationship committee to address stakeholder's interest.</p>
3	Does the policy conform to any national /international standards? If yes, specify? (50 words)	KRBL's governance strategies and policies follow the Companies act, 2013, as well as SEBI listing regulations. KRBL also has other certifications- ISO 9001: 2000 certifications, SGS HACCP registered, SQF 2000 certified USDA and BRC Food to meet along with food safety policy.
4.	Has the policy been approved by the Board? If yes, has it been signed by the MD/ owner/ CEO/ appropriate Board Director?	Yes, all of KRBL policies need to be approved by the board before execution. Board members and the managing directors are actively involved in formulation of the policy.
5.	Does the Company have a specified committee of the Board/ Director/Official to oversee the implementation of the policy?	KRBL has seven KMP's (Key Managerial Personnel) in accordance with Company's Act, 2013. The chairman of KRBL is also the executive director, who is mostly responsible for Environmental, Economic, Social and Governance decisions, with the help of other board members. The board is responsible for overseeing implementation of policies.
6	Indicate the link to view the policy online?	http://www.krblrice.com/investorrelation.html

7	Has the policy been formally communicated to all relevant internal and external stakeholders?	Yes. The policies have been communicated to all employees, shareholders, and other relevant stakeholders. Policies are available on the company's website.
8	Does the Company have in-house structure to implement its policy/policies?	KRBL's KMP's, board members are responsible for formulating and implementing the policies, under the guidance of the managing directors.
9	Does the Company have a grievance redressal mechanism related to the policy/policies to address stakeholders' grievances related to policy/policies?	KRBL has a code of conduct and Vigil Mechanism (Whistle Blower Policy) that allow stakeholders to communicate their grievances to the board members. KRBL also has an internal complaints committee, in charge of looking at grievances and to communicate critical concerns. These grievances are reported to the Chairman and other members of the highest governance body. KRBL also has an investor's grievance cell, pursuant to regulation 13 of SEBI listing regulations where investors can put forth their issues.
10	Has the Company carried out independent audit/evaluation of the working of this policy by an internal or external agency?	KRBL has not yet carried out an evaluation of the working of its policies by external agencies. However, it constantly evaluates the performance of its policies internally.

3) **If answer against any principle, is 'No', please explain why: (Tick up to 2 options):**

S. No	Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
1	The company has not understood the principles	KRBL intends on further building up existent policies in relation to the nine principles within the next year.								
2	The company is not at a stage where it finds itself in a position to formulate and implement the policies on specified principles									
3	The company does not have financial or manpower resources available for the task									
4	It is planned to be done in the next 6 months									
5	It is planned to be done in the next year									
6	Any other reason (please specify)									

3. Governance related to BR

- a) **Indicate the frequency with which the Board of Directors, Committee of the Board or CEO to assess the BR performance of the Company. Within 3 months, 3-6 months, Annually, More than 1 year.**

KRBL assesses the business performance every quarter. This is KRBL's first BRR for the current reporting period (FY 2016-17).

- b) **Does the Company publish a BR or a Sustainability Report? What is the hyperlink for viewing this report? How frequently it is published?**

This is KRBL's first business responsibility report for reporting year 2016-2017. KRBL has also published a sustainability report for the same reporting period. The report is published on an annual basis.

Hyperlink

<http://www.krblrice.com/investorrelation.html>

Section E: Principle Wise Performance

Principle 1: Businesses should conduct and govern themselves with Ethics, Transparency and Accountability

1. **Does the policy relating to ethics, bribery and corruption cover only the company? Yes/ No. Does it extend to the Group/Joint Ventures/ Suppliers/Contractors/NGOs /Others?**

KRBL's policies on ethics, bribery and corruption i.e. its code of conduct covers not only its employees, but also includes other people associated with it like contractors/suppliers. KRBL's code of conduct or "Vigil Mechanism (Whistle Blower Policy)" constantly promotes ethical behaviour in all its business activities in accordance with the best international governance practices; through its directors, employees, business associates and other stakeholders, KRBL has established a system to report unethical behaviour, malpractices, fraud and other incidents of misconduct. KRBL has a policy in place in which all the directors, employees and business associates have the ability to directly access the Chairman, who then work towards resolving the issues. KRBL is putting in a mechanism in place to develop a supply chain policy to ensure that best practices are followed throughout its supply chain.

- 2. How many stakeholder complaints have been received in the past financial year and what percentage was satisfactorily resolved by the management? If so, provide details thereof, in about 50 words or so.**

During this year, we have not received any significant complaint related to unethical practices across all our operations

Principle 2: Businesses should provide goods and services that are safe and contribute to sustainability throughout their life cycle

- 1. List up to 3 products or services whose design has incorporated social or environmental concerns, risks, and/or opportunities.**

Majorly being a rice processing company, food safety is of greatest importance to KRBL. Other than just food safety, KRBL strives to reduce environmental impact across its supply chain for all its basmati rice products. KRBL ensures that the basmati rice farmers use best practices to ensure optimal resource consumption and maximum output. Even within the rice processing divisions, in order to reduce energy consumption, KRBL generates its own energy using rice husk (biomass energy). All byproducts created within KRBL's facilities are put to use. Social concerns are taken into consideration too, basmati rice farmers are provided with quality seeds and trained in the latest agricultural techniques to ensure good produce. Rice is bought from them at fair prices.

Through KRBL's renewable energy production division, it aims to reduce dependency on fossil fuels through solar energy and wind energy

KRBL's products and services which have incorporated social and environmental risks and opportunities in their design are:

- 1) All rice brands- India Gate, Nur Jahan, Doon, India Farm, Bemisal etc.
- 2) Wind farms
- 3) Solar farms

2. For each product, provide the following details in respect of resources (energy, water, raw material etc.) per unit of product.

(i) Reduction during sourcing/production/ distribution achieved since the previous year throughout the value chain?

(ii) Reduction during usage by consumers (energy, water) has been achieved since the previous year?

Division	Resource	Reduction
Rice	Energy savings	20,70,593 kWh
	Carbon reduction	1694242.01 kg CO ₂

3. Does the company have procedures in place for sustainable sourcing (including transportation)? If yes, what percentage of your inputs was sourced sustainably? Provide details thereof, in about 50 words or so.

KRBL is mostly involved in rice processing, and its major suppliers are farmers. KRBL ensures that farmers follow best agricultural practises to ensure reduction in resource consumption in the agricultural phase, through modern agricultural techniques, reduction in energy and water usage is achieved, and utilization of materials like fertilizer and pesticides is also reduced. KRBL ensures that farmers maintain good soil conditions throughout agricultural processes.

Currently, KRBL does not have a policy for sustainable sourcing. But it is in process of developing a sustainable sourcing policy to ensure that all its suppliers follow sustainable practices.

- 4. Has the company taken any steps to procure goods and services from local & small producers, including communities surrounding their place of work? If yes, what steps have been taken to improve their capacity and capability of local and small vendors?**

KRBL sources rice only from local farmers in the basmati rice growing regions around the places where it operates. In order to ensure that all the farmers that it works along with gain good quality harvest, KRBL provides them with quality seeds that are a result of extensive research and development, it provides them with adequate training on agricultural techniques to maximize produce and to optimize pesticide and fertilizer usage, best agricultural equipment to use, etc. They're also paid appropriate prices for their agricultural produce. KRBL ensures that the farmers that it works along with are a part of its CSR activities too, and it has put various projects into place to improve their livelihood.

- 5. Does the company have mechanism to recycle products and waste? If yes, what is the percentage of recycling waste and products?**

Yes, KRBL has a mechanism in place to recycle waste. KRBL ensures that none of its operational by-products go to waste. KRBL uses the state-of-the-art processing technologies within its divisions to ensure that a minimal amount of waste is generated within all its facilities. The main by-products generated in KRBL's facilities are Rice Bran and Paddy Husk. Rice bran can be used to make edible oil, and paddy husk is used in the manufacture of rice husk boards, silica gel and manufacture of furfural. Soluble rice bran is also used as cattle feed. KRBL uses the rice husk that's generated in its facilities to produce non-conventional power, to meet along with its power requirements. Any excess energy generated is sold to the Punjab State Electricity Board. All of KRBL's by-products are recycled; within its energy division, the cotton waste that is generated and the oil waste are given to recycling vendors.

Principle 3: Businesses should promote the wellbeing of all employees

- 1. Please indicate the total number of employees**

2162

- 2. Please indicate the total number of employees hired on temporary/contractual/casual basis.**

No contractual employees. All employees are permanent.

3. Please indicate the number of permanent women employees.

63

4. Please indicate the number of permanent employees with disability.

We have a policy of non-discrimination against age, race or disability. We don't have any permanent employees with a disability as of now, but we are open to the idea of hiring employees with disability.

5. Do you have an employee association that is recognized by management?

No unions within the company. But KRBL works with a truck union. KRBL supports collective bargaining, by constantly supporting its truck unions, a union of more than 1000 truckers. The truckers are responsible to carry the rice procured from the farmers to KRBL factories. The truckers have formed a collective union to decide on the pricing. KRBL interacts on a regular basis with its truck union to strategize on pricing.

6. What percentage of your permanent employees are a member of this recognized employee association?

Not applicable.

7. Please indicate the Number of complaints relating to child labour, forced labour, involuntary labour, sexual harassment in the last financial year and pending, as on the end of the financial year.

KRBL has not received any complaints on any labour issues including child labor, forced labour, involuntary labour and sexual harassment during the reporting period.

8. What percentage of your under mentioned employees were given safety & skill up-gradation training in the last year?

KRBL provides training to all employees for enhancement of performance and skill development. In the year 2016-2017, training sessions of 10-12 hours/month were conducted for employees. Different types of training programs were conducted - Personal Hygiene, Quality Parameter, Stock rotation, fire safety, first Aid, Machine operation, Regular affairs, site security, maintenance related to food safety, pest control, rice grain identification, industrial relation, problem solving etc.

Principle 4: Businesses should respect the interests of, and be responsive to the needs of all stakeholders, especially those who are disadvantage vulnerable, and marginalized.

1. Has the company mapped its internal and external stakeholders? Yes/No

Yes, KRBL has mapped its internal and external stakeholders.

- a) Management
- b) Employees
- c) Farmers
- d) Customers
- e) Partners
- f) Suppliers
- g) Vendors
- h) Retailers
- i) Government authorities/regulators
- j) Local communities

2. Out of the above, has the company identified the disadvantaged, vulnerable & marginalized stakeholders?

KRBL has identified disadvantaged, vulnerable and marginalized stakeholders within its communities and has worked towards building community development programs for assisting them.

3. Are there any special initiatives taken by the company to engage with the disadvantaged, vulnerable, and marginalized stakeholders? If so, provide details thereof, in about 50 words or so.

Education Initiatives- Education is one of the primary focuses of KRBL's CSR activities. KRBL has a staunch belief that education is a right that needs to be provided to all children. Keeping this in mind, KRBL has been actively involved in funding the education for about 10 school children studying in Government Secondary School in Bhasaur and Babanpur, Punjab. These children are mostly orphans, and those who cannot afford to pay their school fees. KRBL spends 250 rupees/month on each of these children for their school fees. KRBL has also provided for computer education within the school to improve their skillset.

Farmer relations- KRBL is actively involved with its stakeholders, especially farmers, who form an important part of KRBL's stakeholder network. KRBL regularly interacts with the farmers, to consult them on various agricultural aspects and conducting training sessions to increase their knowledge database and at the end of the day, increase their harvest. KRBL is involved with more than 90000 plus farmer families, in a mutually beneficial relationship. Quality seeds are provided to these farmers to improve harvest.

Communities- KRBL regularly interacts with communities around its operational areas through stakeholder engagement, to figure out various issues effecting the communities. Bhasaur, one of the villages near which KRBL operates did not have a sewage system in place. This caused a lot of issues like contamination of groundwater, contamination of land, bad odour, unhygienic conditions etc. KRBL helped the communities in Bhasaur by creating a sewage management system for them. KRBL constructed a major pipeline, 5000 metres long, worth one crore in Bhasaur, to effectively manage sewage. KRBL has also provided toilet facilities in accordance with SDG 6- Access to improved sanitation to the communities of Bhasaur.

Creation of jobs- The presence of KRBL has provided many job opportunities for the communities present around it, resulting in economic growth, community development, income growth and improvement in general quality of life.

Principle 5: Businesses should respect and promote human rights

1. Does the policy of the company on human rights cover only the company or extend to the Group/Joint Ventures/Suppliers/Contractors/NGOs/Others?

KRBL's human rights policy extends across all its operations. It covers all its employees, suppliers, farmers and contractors associated with it. KRBL is in process of further extending its human rights policy across different stakeholder groups.

2. How many stakeholder complaints have been received in the past financial year and what percent was satisfactorily resolved by the management?

We have not received any complain related to human rights violation during the reporting period.

Principle 6: Business should respect, protect, and make efforts to restore the environment

1. Does the policy related to Principle 6 cover only the company or extends to the Group/Joint Ventures/Suppliers/Contractors/NGOs/others.

Currently, KRBL does not have a policy in place to cover principle 6, but it is in the process of developing an environmental policy that covers different stakeholder groups across its supply chain. KRBL has however carried out various environmental protection initiatives within its operations. KRBL has also worked with farmers in order to ensure that they follow sustainable agricultural methods.

2. Does the company have strategies/ initiatives to address global environmental issues such as climate change, global warming, etc.? Y/N. If yes, please give hyperlink for webpage etc.

KRBL is actively involved in addressing issues in relation to environment. In order to reduce energy consumption within its rice division, KRBL has undertaken various initiatives, the major one being setting up a biomass energy generation facility that uses rice husk (byproduct generated at KRBL facility) as fuel.

- KRBL's has specific energy management initiatives at its Gautambudh Nagar, Dhuri and Sonipat sites.
- The details of these initiatives can be found as part of answers to question number 5 under this section (Principle 6)
- KRBL recycles waste water within its facilities.
- KRBL's energy division was started to reduce dependency on fossil fuels, with wind and solar energy assets.

<http://www.krblrice.com/ourstrengths.html>

3. Does the company identify and assess potential environmental risks? Y/N

Yes, KRBL has identified and assessed potential environmental risks in relation to its operations. The key risks are:

- 1) Climate change risk
- 2) Water availability risk
- 3) Agricultural risk
- 4) Raw material risk

4. Does the company have any project related to Clean Development Mechanism? If so, provide details thereof, in about 50 words or so. Also, if yes, whether any environmental compliance report is filed?

Yes, KRBL has a project in relation to Clean Development Mechanism for its biomass generation facility.

With a vision to reduce energy consumption and GHG impact, KRBL implemented rice husk based cogeneration plants in Dhuri and Gautambudh Nagar. These cogeneration plants have reduced the energy usage in Dhuri as well as Gautambudh Nagar by reducing the amount of diesel and grid electricity that would otherwise have been consumed. The biomass powered plants also displace possible GHG emissions from use of DG. Through the biomass powered plants, KRBL's requirement of thermal energy is being met.

Baseline emissions (tons CO2)	Emissions (tons per GWh)	Energy displaced (GWh)
16,934	800	21.168

With a vision to reduce energy consumption and GHG impact, KRBL implemented rice husk based cogeneration plants in Dhuri and Gautambudh Nagar. These cogeneration plants have reduced the energy usage in Dhuri as well as Gautambudh Nagar by reducing the amount of diesel and grid electricity that would otherwise have been consumed. The biomass powered plants also displace possible GHG emissions from use of DG. Through the biomass powered plants, KRBL's requirement of thermal energy is being met.

Annual Emission Reduction due to biomass power (tons CO2)	Energy generated using biomass power/year(GWh)
16,934	21.168

5. Has the company undertaken any other initiatives on – clean technology, energy efficiency, renewable energy, etc. Y/N. If yes, please give hyperlink for web page etc.

KRBL's rice division has a biomass power generation unit to meet along with its energy requirements, thus reducing its dependency on grid electricity and DG.

Energy management at Gautambudh Nagar

- Installation of VFD's on motors.
- Addition of power capacitors in order to improve power factor in order to enhance generation.
- Installation of LED lights.
- Optimization of steam usage.
- Addition of temperature transmitter in the condenser in order to the cooling tower fan in an optimal manner.
- Installation of steam traps to capture steam

Energy management in Dhuri

- Usage of low pressure steam instead of high pressure steam.
- Reuse of pitch residue in rice-husk boilers
- Using waste heat to heat soak water.
- Addition of VFD's on ETP sludge pumps, steam boilers, and air pollution control devices. Replacement of old rewind motors at 912-B/D with two, 215 HP energy efficient motors for reduction of kw/TR in HF refrigeration
- Power Capacitor has been equally distributed as per installed load which helps in monitoring and maintaining system and feeder power factor at 0.998

Energy Management in Sonipat

- Installation of VFD on Blowers 10Nos, Compressor & all length graders.
- Avg. Monthly power factor is maintained above 0.99.
- Installation of LED Light at all points in factory
- Zero water discharge. STP is installed & treated water used for green area.
- Two battery operated forklift are in operation which is economical & environmental friendly in comparison with diesel operated forklift.
- Use of transparent sheet in warehouse & plant area which eliminated use of LED lights in day time.

KRBL's energy division is completely focused on production of solar and wind energy. Focusing on clean energy production, KRBL is working extensively towards strengthening its clean energy portfolio, from 119.6MW in 2015-2016 to 129.35MW in 2016-2017. KRBL's wind energy division expanded its capacity from 87.05 MW in 2015-2016 to 114.35MW in 2016-2017.

6. Are the Emissions/Waste generated by the company within the permissible limits given by CPCB/SPCB for the financial year being reported?

Yes, KRBL's emission and generated waste are within the permissible limits given by CPCB/SPCB.

7. Number of show cause/ legal notices received from CPCB/SPCB which are pending (i.e. not resolved to satisfaction) as on end of Financial Year.

No legal notices from CPCB/SPCB are pending in the reporting period.

Principle 7: Businesses, when engaged in influencing public and regulatory policy, should do so in a responsible manner

1. Is your company a member of any trade and chamber or association? If Yes, Name only those major ones that your business deals with:

KRBL strives towards maintaining healthy industrial relations at all levels. It has been associated with India's Basmati Farmers since 1889. Even in the face of severe competition, KRBL continues to receive the support from its network of farmers, distributors, retailers, stockists, suppliers and trading partners.

2. Have you advocated/lobbied through above associations for the advancement or improvement of public good? Yes/No; if yes specify the broad areas (drop box: Governance and Administration, Economic Reforms, Inclusive Development Policies, Energy security, Water, Food Security, Sustainable Business Principles, Others)

As a part of India's Basmati Farmers, KRBL is associated with various farmers with whom it works to improve basmati rice agricultural process at different levels, by providing them with high quality seeds, providing them with training to ensure that sustainable agricultural practices are followed, that reduce resource consumption- water, energy, pesticide, fertilizers, and at the same time, increase the rice that is produced.

Principle 8: Businesses should support inclusive growth and equitable development

1. Does the company have specified programs/initiatives/projects in pursuit of the policy related to Principle 8? If yes details thereof.

Yes, KRBL has undertaken initiatives for supporting inclusive growth and equitable development through its CSR activities.

KRBL continuously engages itself in the upliftment of the communities that it is involved with. KRBL Limited believes that a triple bottom line approach- growth of people, protection of environment, and profit in operations, is essential for sustained growth. KRBL constantly works towards the wellbeing of the community around its operations, believing in the principles of inclusive growth. Community growth and development is done by promoting various healthcare programs, educational programs, and many other activities. KRBL ensures that such community development programs are conducted in all its locations of operation. The results of such programs are subject to public disclosure. Since KRBL is an organization into agricultural product processing and clean energy production, it has no negative impacts on local communities.

KRBL has a CSR Committee that is responsible for the development of the company's CSR activities, and develop, monitor and review various CSR initiatives as specified under Companies Act, 2013 which relate to environmental protection as well as community involvement and development. The CSR committee also recommends the amount of expenditure on different types of activities to the board, depending on the kind of CSR policy is in place. The committee also looks at various communities and the issues effecting them, in order to create effective management plans to address such issues. The CSR committee is also involved with development of the CSR policy.

The CSR committee initially identifies priority areas- education, health, and infrastructure, skill development etc. Livelihood promotion and Women Empowerment are the primary focus points for KRBL.

1) Farmer relations- KRBL constantly works towards improving livelihoods of farmers and their families in the villages in which it operates. Families of farmers that KRBL works along with are provided with job opportunities to improve overall income of the family.

2) Community relations- KRBL works extensively with the communities around it.

a) EDUCATION- Providing children with education opportunities, paying their fees, providing computer education etc. Education is one of the primary focuses of KRBL's CSR activities. KRBL has a staunch belief that education is a right that needs to be provided to all children. Keeping this in mind, KRBL has been actively involved in funding the education for about 30-35 school children studying in 11th and 12th standard in Jaswantsingh Government Secondary School. These children are mostly orphans, and those who cannot afford to pay their school fees. KRBL spends 250 rupees/month on each of these children for their school fees. KRBL has also provided for computer education within the school to improve their skillset.

b) JOB OPPORTUNITIES- Providing various people in the community with jobs to improve their livelihoods.

c) SANITATION- Providing sanitation facilities within the communities around which it operates. Bhasaur, one of the villages near which KRBL operates did not have a sewage system in place. This caused a lot of issues-contamination of groundwater, contamination of land, bad odor, unhygienic conditions etc. KRBL helped the communities in Bhasaur by creating a sewage management system for them. KRBL constructed a major pipeline, 5000 metres long, worth one crore in Bhasaur, to effectively manage sewage. KRBL has also provided toilet facilities in accordance with SDG 6- Access to improved sanitation to the communities of Bhasaur

d) VILLAGE DEVELOPMENT- KRBL conducts village development activities around the villages in which it operates depending on the requirement.

2. Are the programs/projects undertaken through in-house team/own foundation/external NGO/government structures/any other organization?

KRBL has a dedicated in-house team which undertakes CSR activities and initiatives. Its projects are also directed through external trusts and agencies which have a positive proven track record.

3. Have you done any impact assessment of your initiative?

KRBL has not yet done an impact assessment of its CSR initiatives as CSR initiatives have been conducted by KRBL only since the past two years. It intends on conducting impact assessments in the future.

4. What is your company's direct contribution to community development projects- Amount in INR and the details of the projects undertaken?

Project	Sector in which the Project is covered	Location where project was undertaken	Expenditure (lakhs INR)
Project for Sponsoring Scholarship for providing Education to the Students	Promoting Education including Special Education	Bhasaur, Dhuri	0.30
Project for Sponsoring 1 Year Residential Education of 1 Tribal Child	Promoting Education including Special Education	Bhubaneswar, Odisha	0.25
Improving Infrastructure of Government Girls Senior Secondary School	Promoting Education and Preventive Health Care	Sohana, Mohali	0.30

“Vidhya Jyoti” project as an initiative to promote the education in the form of setting up a library in village school	Promoting Education including Special Education	Gautam Buddha Nagar, Uttar Pradesh	0.73
Village Development Activity/ Sanitation	Village Development Project	Sangrur, Punjab	133.94
Village Development Activity	Rural Development Project	Gautam Buddha Nagar, Uttar Pradesh	72.80

5. Have you taken steps to ensure that this community development initiative is successfully adopted by the community? Please explain in 50 words, or so.

Yes, KRBL frequently monitors its initiatives & projects to ensure that it’s successfully adopted by the communities. KRBL is constantly in touch with communities to constantly check the progress of the CSR activities that are implemented. KRBL’s CSR policy ensures effective implementation of various CSR programs by monitoring them on a constant basis.

Principle 9: Businesses should engage with and provide value to their customers and consumers in a responsible manner

1. What percentage of customer complaints/consumer cases are pending as on the end of financial year.

No customer complaints have been received in the reporting year.

2. Does the company display product information on the product label, over and above what is mandated as per local laws? Yes/No/N.A. /Remarks(additional information)

Yes, product information details are always displayed on the label over and above what is mandated as per local laws. Being a rice processing company, product safety is of extreme importance to KRBL.



The following product information is important when it comes to labelling:

Sourcing of rice is important during labelling too. KRBL's Basmati Rice is sourced from Basmati growing regions of UP, Uttaranchal, Punjab and Haryana after extensive testing and grading of the harvest, and soil conditions, ensuring that the produce is GMO free, and identifying the season's best paddy produce.

Safety of the consumable is an important parameter for labelling of KRBL's products. All of KRBL's rice brands are BRC and SQF certified.

Quality of the rice is another important parameter for labelling. Once the sourced rice arrives at the plant, it's made to go through a thorough examination, looking at parameters like moisture content, head rice yield, broken rice count, length and width of grain etc. Only when all the quality benchmarks are met, is the basmati rice sent for storage, processing and labelling, under different basmati rice brands.

After the rice is processed, rice grains are checked for consistency, and upon meeting with the requirements, they are packaged and labelled, in accordance with the brand of basmati rice. KRBL also has its very own “**KRBL Seed Advantage**” label, showcasing the fact that the rice is produced from the seeds that KRBL itself procures and develops.



- 3. Is there any case filed by any stakeholder against the company regarding unfair trade practices, irresponsible advertising and/or anti-competitive behavior during the last five years and pending as on end of financial year. If so, provide details thereof, in about 50 words or so.**

We have not received any complaints during the reporting year.

- 4. Did your company carry out any consumer survey/ consumer satisfaction trends?**

Yes, KRBL did conduct a consumer satisfaction survey to find out the preference of customers towards India Gate Basmati rice as compared to other brands of basmati rice in the market. Key highlights of the survey were:

- In 2016-2017 KRBL's customer satisfaction survey showcased that 76% of the consumers found India Basmati Rice affordable, as compared to 60% of the other competitors.
- 67% of the consumers were recommended India Gate by shopkeepers as compared to 56% of the competitors.
- 60% of consumers were recommended India Gate by family and friends as compared to 52% of the competitors.

Using the results of such customer satisfaction surveys, KRBL gains its feedback to further develop its brands.